

Learning & Innovative Technologies

Services and functions directly related to supporting faculty and students in teaching, learning, and creatively exploring with technology.

- Learning Management System (Canvas) Support
- Training/Support in Instructional Technology Tools
- Supporting the Student Technology Experience
- Training in Classroom Technology
- Academic Research Support
- Center for Creative Technology
 - Digital Media Creation
 - Makerspace
 - Immersive Technologies
 - CredX: Online Learning & Certifications



Engagement & Client Technologies

Services related to client technologies, productivity tools and efficiencies, and interaction with our clients

- IT Service Desk
- IT Web site and Knowledge Base
- Documentation
- IT Project Management
- Classroom AV Design and Support
- Business Productivity Software
- Zoom and Teams
- Technology Renewal Program
- Endpoint Device Deployment and Repair
- Labs and Student Services



Applications & Infrastructure

Services and functions focused on the College's core applications, technology and infrastructure

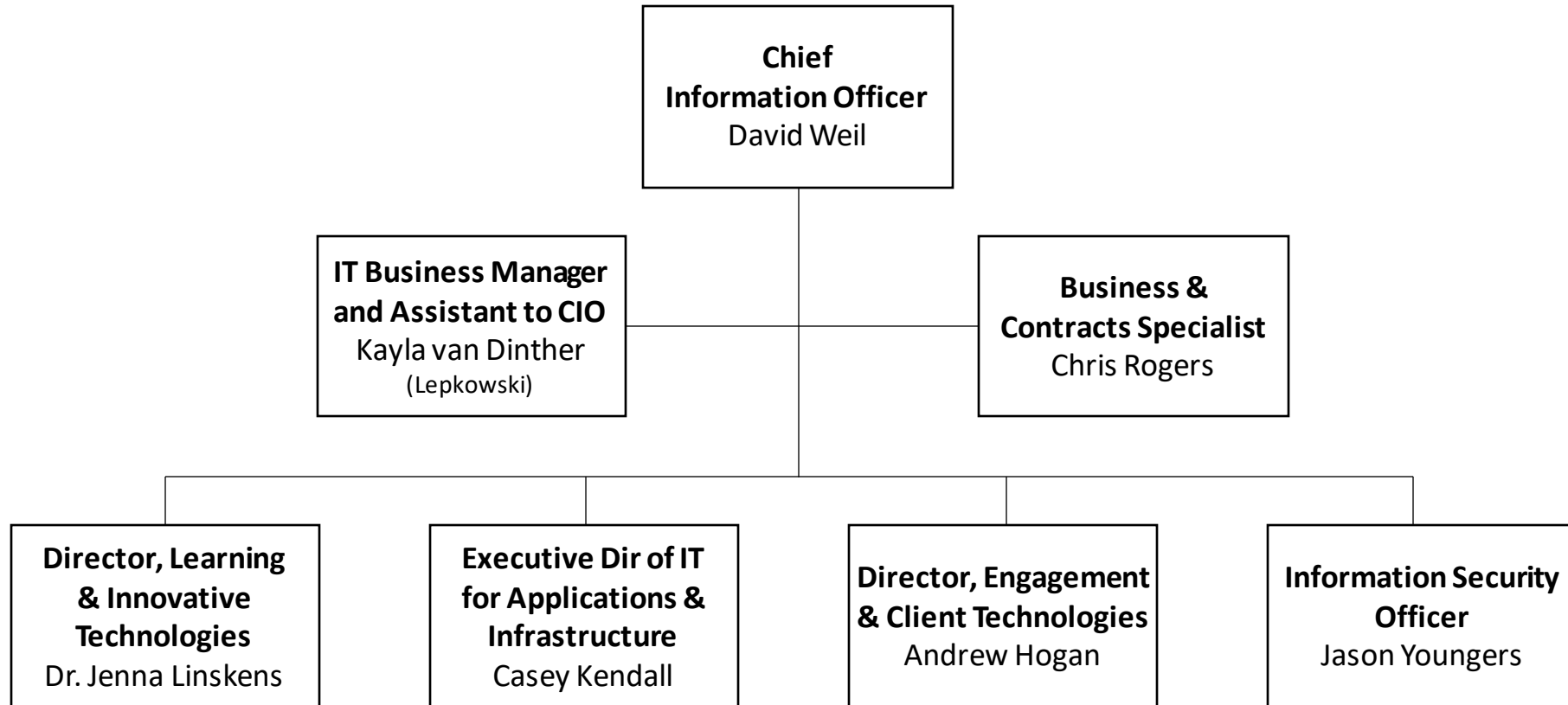
- Enterprise Applications and Architecture
 - Enterprise application support and data integration
 - Web engineering and administration
- Platform Services
 - Server engineering and administration
 - Endpoint engineering and administration
- Network and Unified Communications
 - Network architecture and engineering
 - Voice communications design and support
- BI Services
 - Data Warehouse administration
 - Strategic and operational reporting

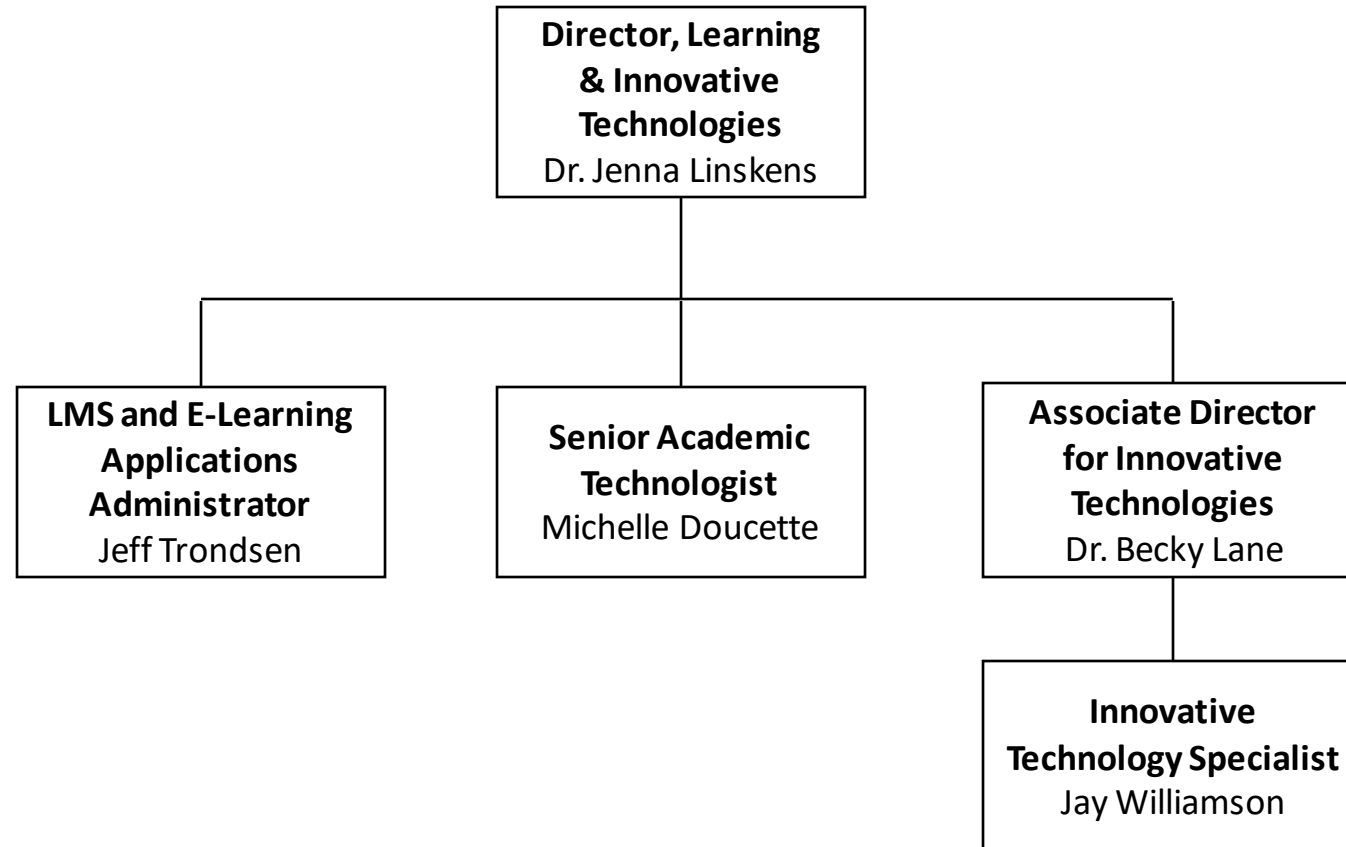


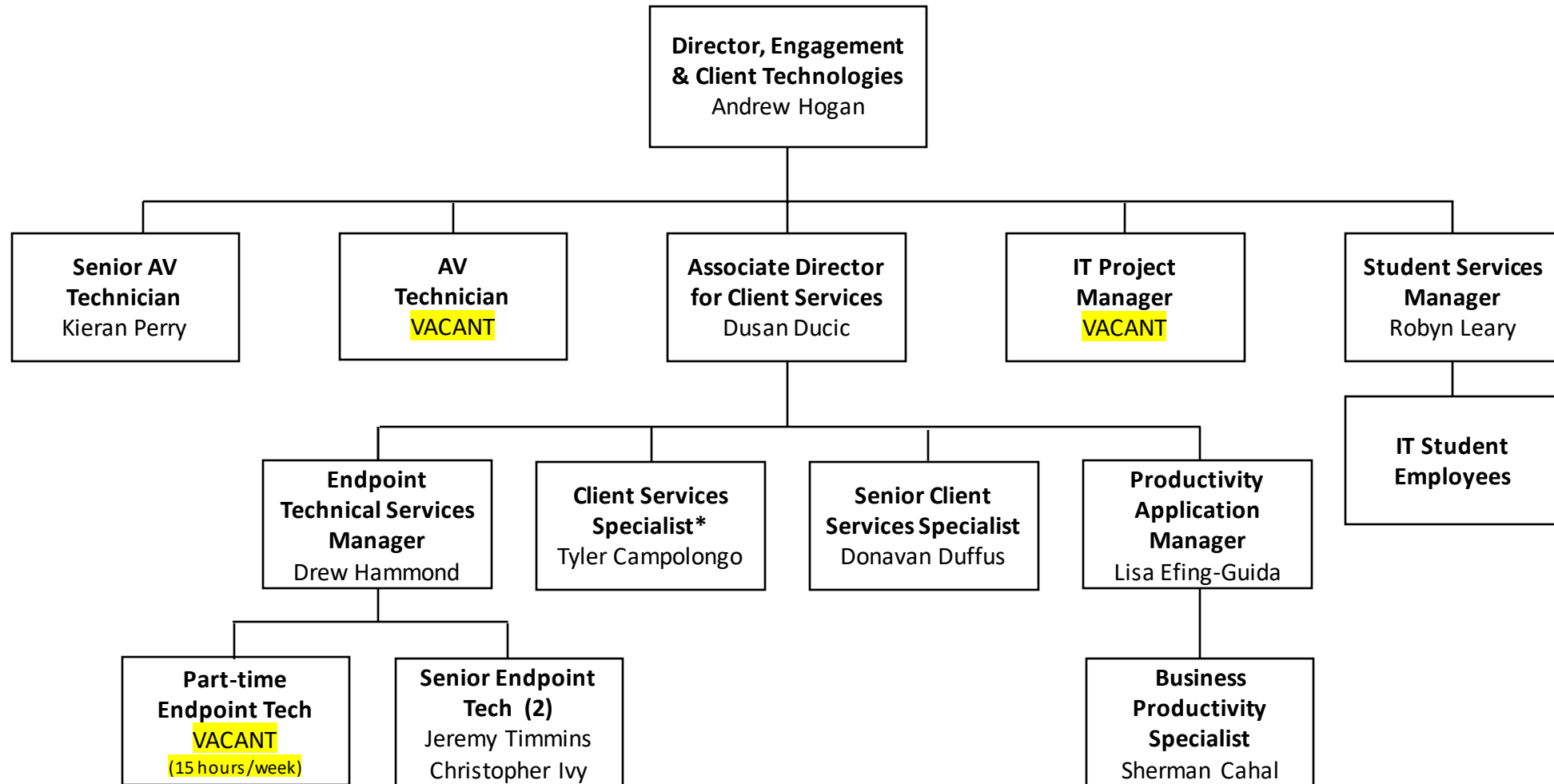
Information Security & Access Management

Services and functions related to the protecting of information systems and managing access to systems and facilities

- Security Architecture and Planning
- Security Guidance and Policy
- Monitoring and Incident Response
- Security Awareness and Training
- Identity and Access Management
- Door Access and Security Cameras







*10 Month Position (August - May)

