



ITHACA COLLEGE

Information Technology

Our mission is to support and enhance the student-centered educational experience at Ithaca College. We will partner with the college community so that we may provide the leadership, innovative technology solutions and services necessary to meet Ithaca College's mission while maintaining a secure and reliable infrastructure.

Our vision is to be recognized as a trusted, strategic partner, fostering innovative technology services and enabling exceptional educational opportunities.

We are **IT@IC**



Each semester we employ 75 - 100 students in 12+ different roles

Audio Visual Technician - Business Productivity - Business Services Assistant - Cloud Solutions Architect - Endpoint Systems Technician - fixIT Shop Technician
Information Security Assistant - Immersive Technology Specialist - Instructional Media Specialist - Lab Consultant - Network Assistant - Project Management Assistant
Service Desk Consultant - Student Communications Media Specialist - Student Managers / Coordinators - and more!



Learning & Innovative Technologies

Services and functions directly related to supporting faculty and students in teaching, learning, and creatively exploring with technology.

- Learning Management System (Canvas) Support
- Training/Support in Instructional Technology Tools
- Supporting the Student Technology Experience
- Training in Classroom Technology
- Academic Research Support
- Center for Creative Technology
 - Digital Media Creation
 - Makerspace
 - Immersive Technologies
 - CredX: Online Learning & Certifications



Engagement & Client Technologies

Services related to client technologies, productivity tools and efficiencies, and interaction with our clients

- IT Service Desk
- IT Web site and Knowledge Base
- Documentation
- IT Project Management
- Classroom AV Design and Support
- Business Productivity Software
- Zoom and Teams
- Technology Renewal Program
- Endpoint Device Deployment and Repair
- Labs and Student Services



Applications & Infrastructure

Services and functions focused on the College's core applications, technology and infrastructure

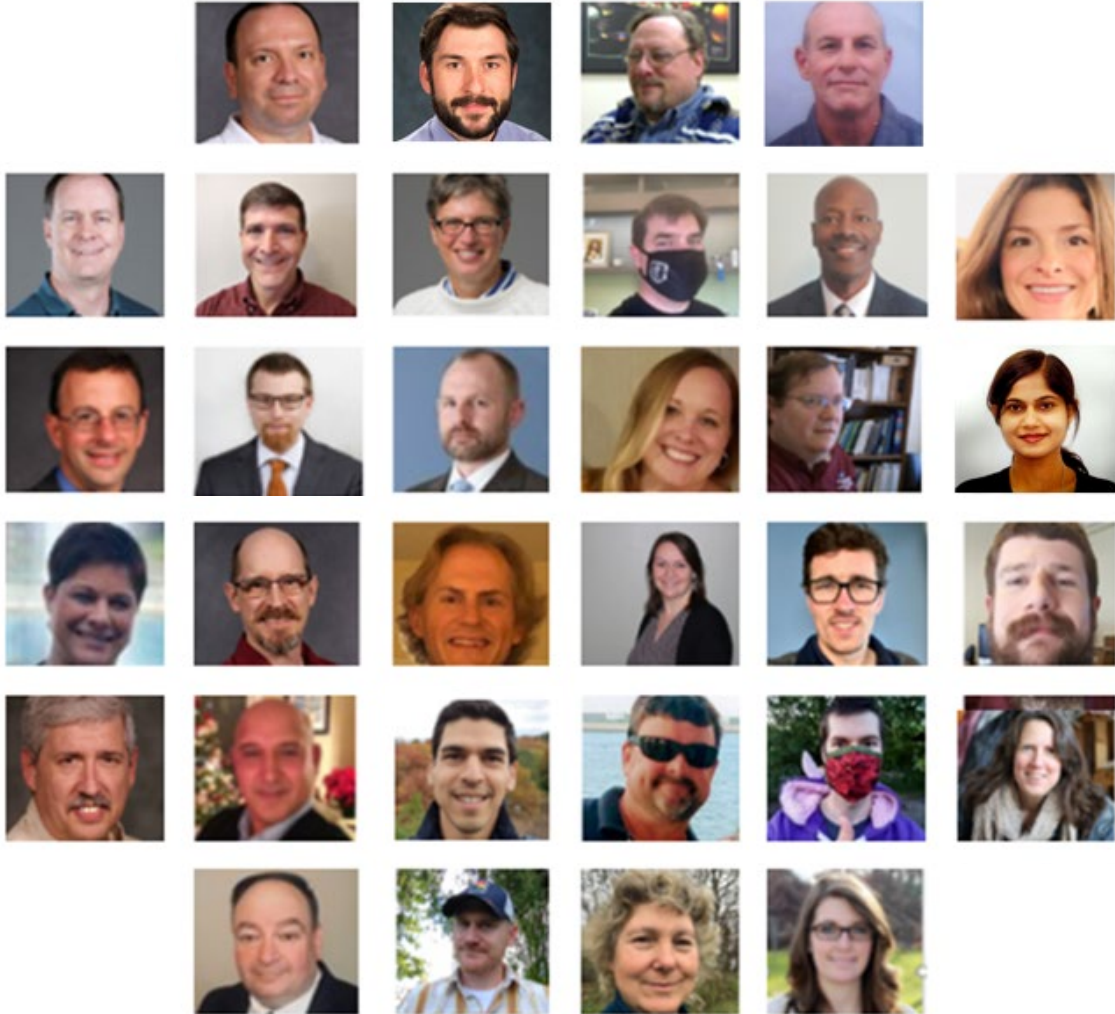
- Enterprise Applications and Architecture
 - Enterprise application support and data integration
 - Web engineering and administration
- Platform Services
 - Server engineering and administration
 - Endpoint engineering and administration
- Network and Unified Communications
 - Network architecture and engineering
 - Voice communications design and support
- BI Services
 - Data Warehouse administration
 - Strategic and operational reporting



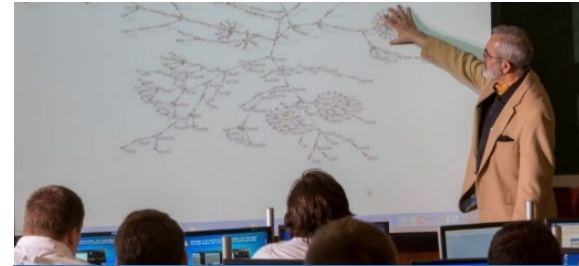
Information Security & Access Management

Services and functions related to the protecting of information systems and managing access to systems and facilities

- Security Architecture and Planning
- Security Guidance and Policy
- Monitoring and Incident Response
- Security Awareness and Training
- Identity and Access Management
- Door Access and Security Cameras



Some members of our IT team



Learning & Innovative
Technologies



Engagement & Client
Technologies



Applications
& Infrastructure



Information Security
& Access Management

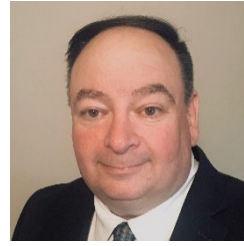
The Information Technology at Ithaca College Leadership Team



David Weil '87, MS '89
Chief Information Officer



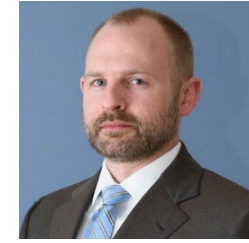
Casey Kendall
Executive Director
of IT for Applications
& Infrastructure



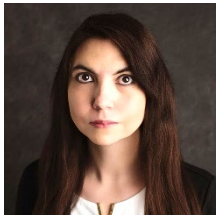
Andrew Hogan
Director Engagement &
Client Technology



Jenna Linskens
Director Learning &
Innovative Technologies



Jason Youngers
Information Security
Officer



**Christina
Brasfield**
Lead Web Developer



Brian Brashear
Endpoint Engineer
Manager



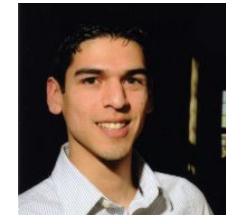
Dusan Ducic
Associate Director of
Client Services



Donovan Duffus
IT Support
Center Manager



Lisa Efung-Guida
Business Productivity
Application Manager



Angel Gavidia
Associate Director for
Unified Communication
Architecture



Drew Hammond
Endpoint Technician
Manager



Becky Lane
Associate Director for
Innovative Technologies



Kayla van Dinther
IT Business Manager and
Assistant to the CIO



Rob Snyder '92
Director of Enterprise
Applications, Data and
Integrations



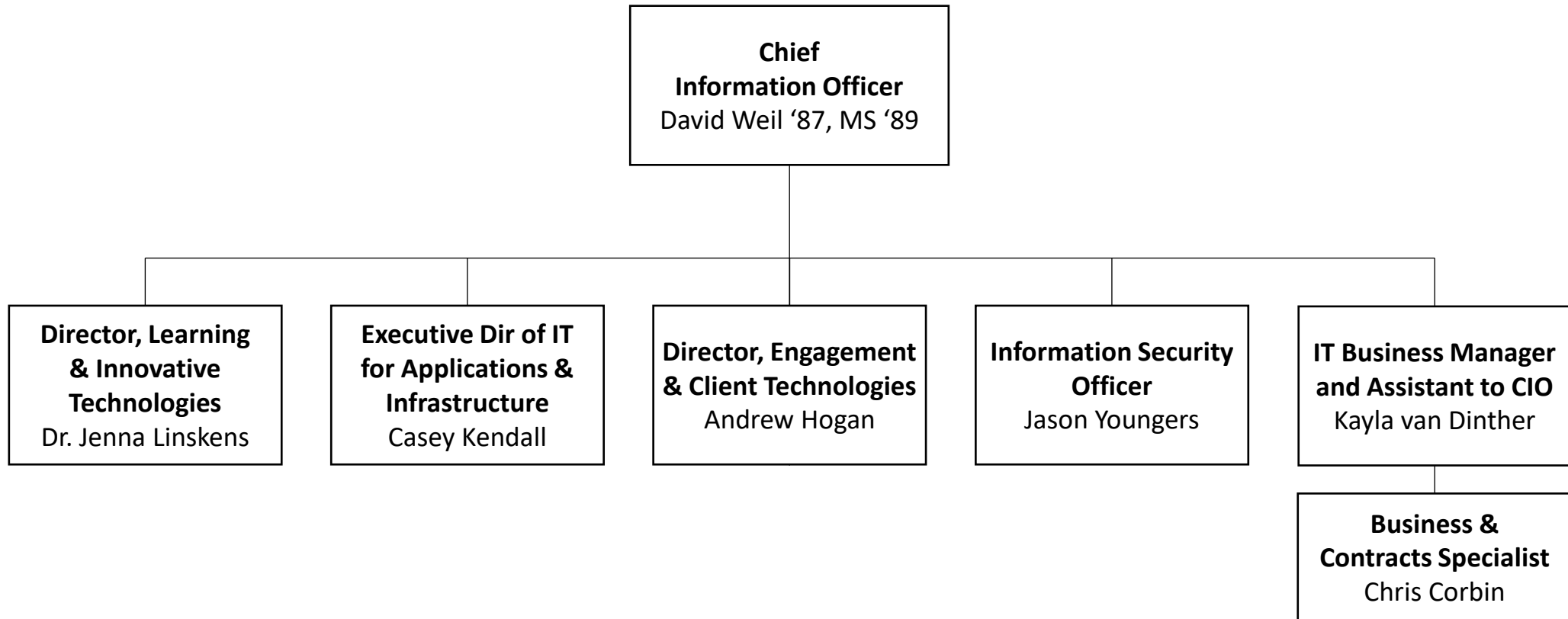
Mark Yowan
Associate Director for
Systems Architecture

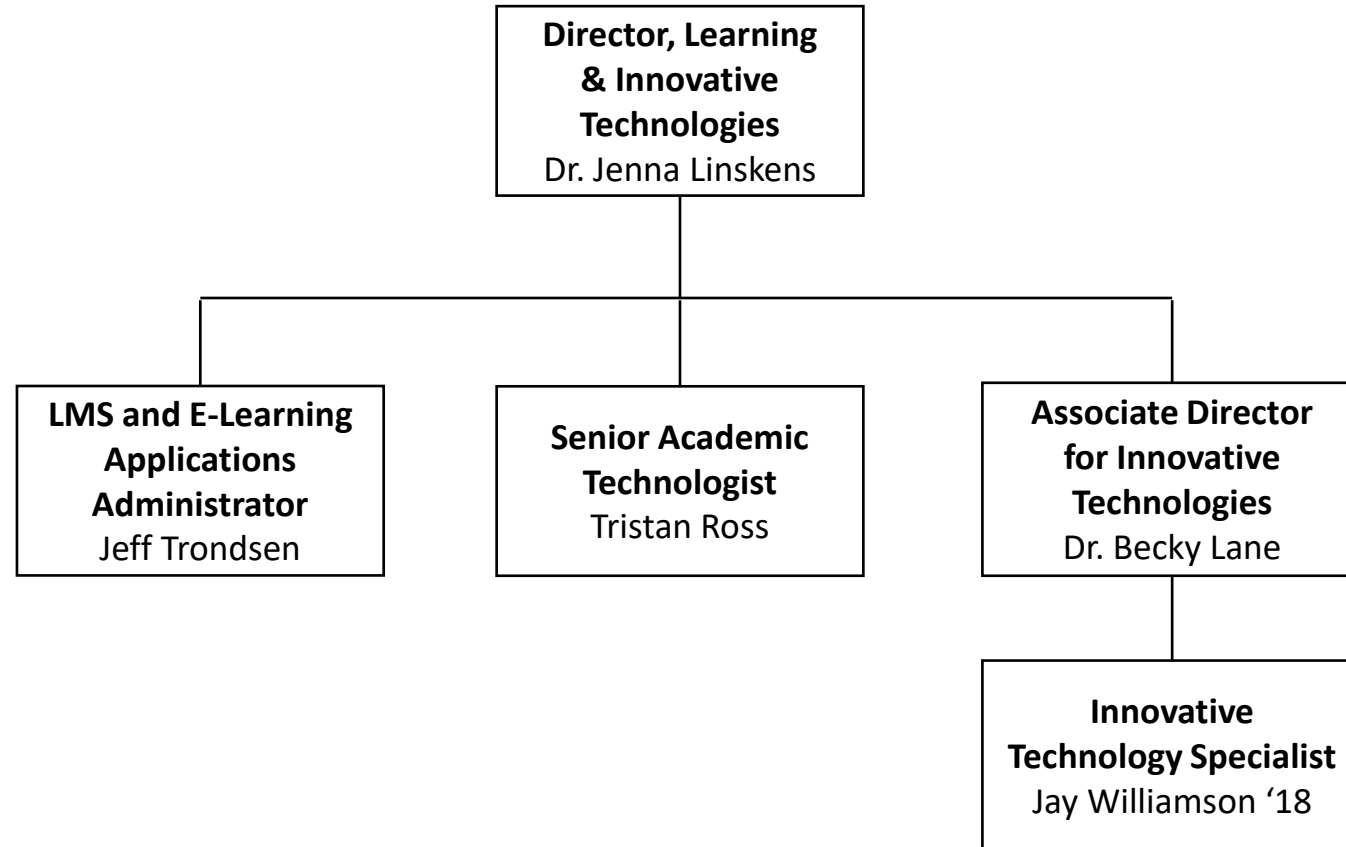


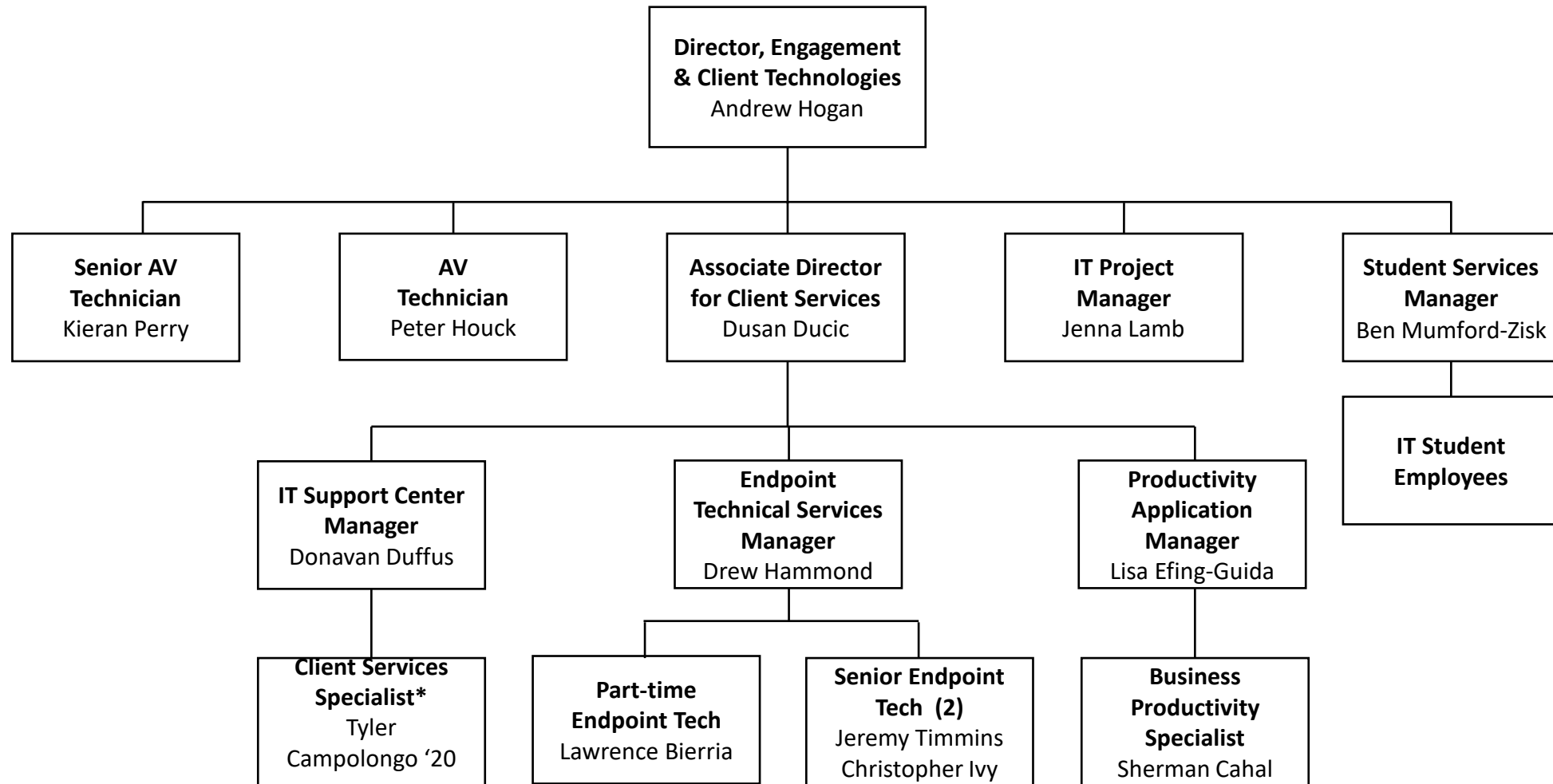
VACANT
Student Services
Manager



VACANT
Associate Director for
College Applications
Technical Services



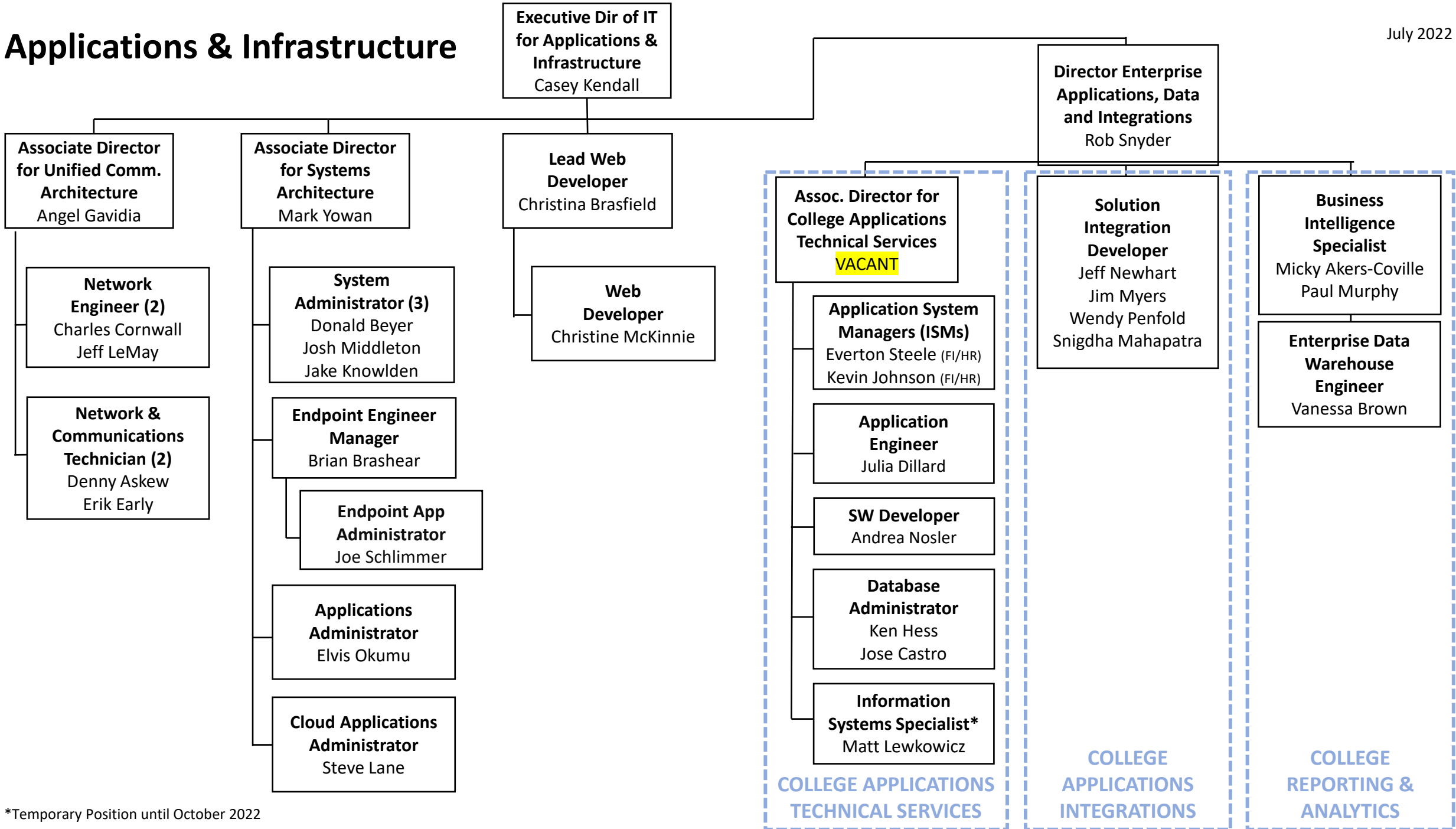




*10 Month Position (August - May)

Applications & Infrastructure

July 2022



*Temporary Position until October 2022

